

### GHAR BANEGA, TOH DESH BANEGA.

Corporate Office: 8th Floor, Unit No. 802, Natraj by Rustomjee, Junction of Western Express Highway and M. V. Road Mumbai MH 400069 IN Tel: 022 - 4168 9900 / 6121 3400

Date: 6th November, 2024

To, To

The General Manager, Sr. General Manager

BSE Ltd. National Stock Exchange of India Limited

P. J. Towers, Dalal Street, Exchange Plaza, C-1, Block G, Bandra Kurla Complex

Mumbai- 400001 Bandra (E), Mumbai – 400 051 Scrip Code: 544176 Symbol: AADHARHFC

Kind Attn.: Listing Corporate Relationship Department

Sub:- Investor Presentation on the Un-audited Standalone and Consolidated Financial Results for the Quarter ended September 30, 2024.

Dear Sir/Madam,

Pursuant to Regulation 30 of SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015 please find enclosed herewith a copy of the Investor Presentation of the Company on the Un-audited Standalone and Consolidated Financial Results for the quarter ended September 30, 2024.

The Investor Presentation may also be accessed on the website of the Company at: <a href="https://aadharhousing.com/investor-relations/investor-meet-presentation">https://aadharhousing.com/investor-relations/investor-meet-presentation</a>

The details of conference call scheduled on Wednesday, 6<sup>th</sup> November, 2024 at 18:30 HRS (IST) have already been intimated vide our letter dated 25<sup>th</sup> October, 2024.

The above is for your information, records and dissemination please.

Thanking you.

For Aadhar Housing Finance Limited



Harshada Pathak Company Secretary and Compliance Officer

Aadhar Housing Finance Ltd.





# **Aadhar Housing Finance Limited**

# **Investor Presentation**

**H1 FY25** 

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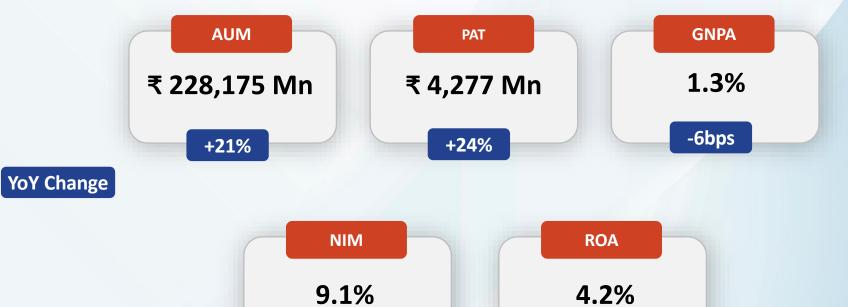
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# **Aadhar Housing Finance – H1 FY25 Key Highlights**

+32bps





+22bps

# **Aadhar Housing Finance – Key Highlights**



### HFC focused on low-income housing segment in India, with a seasoned business model

### Scale



**c.INR228bn** Sept-24 AUM



**c.INR4.3bn** H1 FY25 PAT



INR59bn Sept-24 Net worth

### **Granular book**



100% Secured Retail book (Sept -24)



c.277k Live accounts (Sept -24)



INR1.0mn
Average ticket size<sup>1</sup>
(Sept-24)

### **Asset quality**



**1.3%** GNPA (Sept -24)



**c.59%** LTV<sup>2</sup> (Sept -24)



c.56% AUM to salaried customers (Sept-24)

### Distribution



**c.INR35bn**H1 FY25
Disbursements



**545**Branches<sup>3</sup>
(Sept-24)



States & UTs (Sept-24)

### **Liability profile**



AA / Stable
CARE/ICRA/India Rating
Long Term Credit rating



40 Borrowings Relationships Increasing share of NHB funding

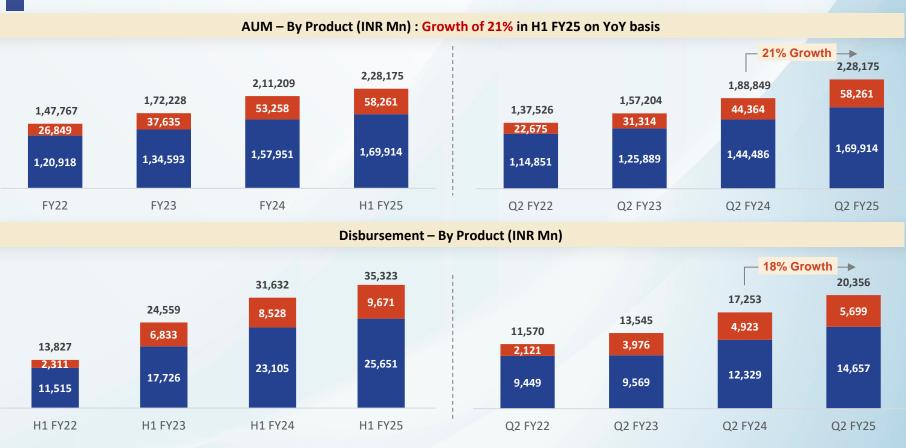


Positive ALM
Across all buckets
(Sept-24)

# FINANCIAL PERFORMANCE

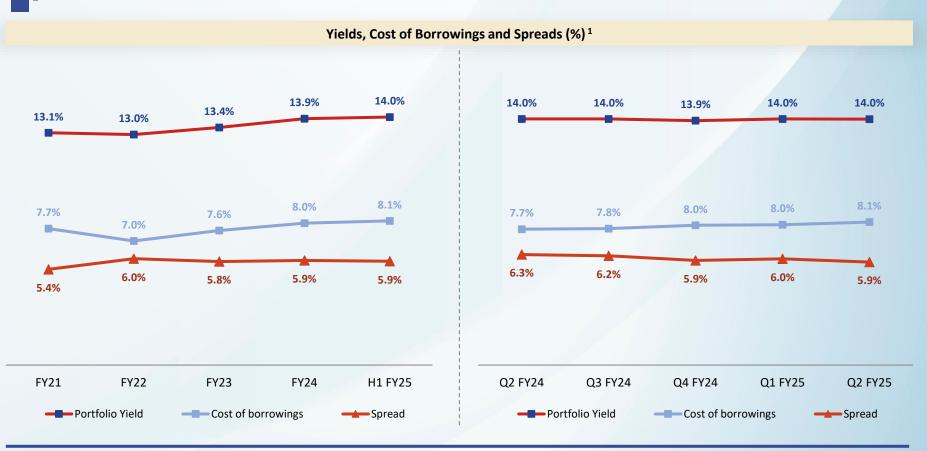
# **Strong Growth in AUM and Disbursements**





# **Stable Yields and Spreads**

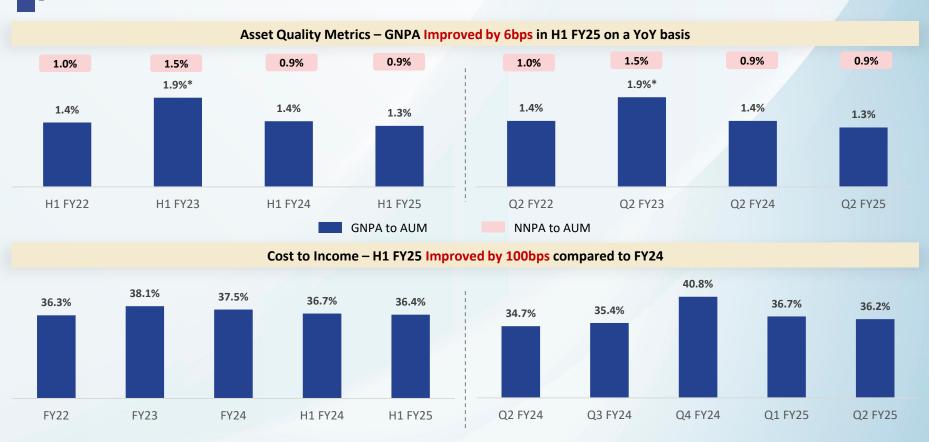




<sup>1.</sup> Portfolio Yield/Cost of borrowings as at period end.

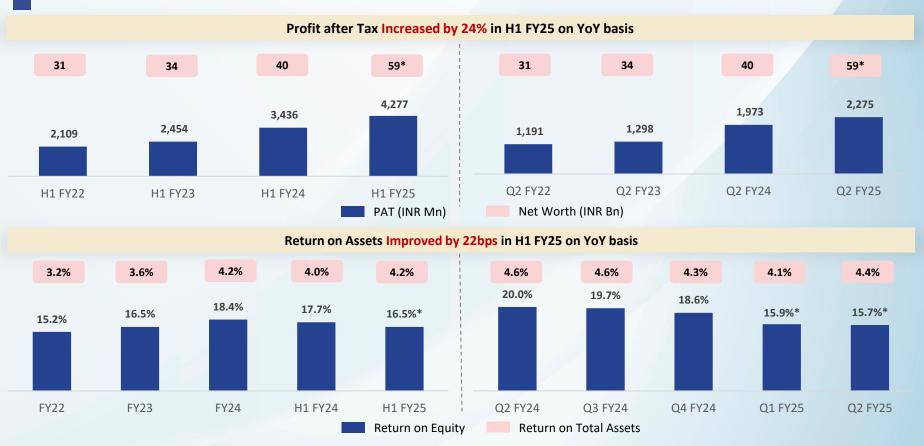
# **Consistent Improvement in Asset Quality and Efficiency**





# **Attractive Return Profile**







# **Aadhar Housing Finance - Value Proposition**





Focused on low-income housing segment<sup>1</sup>



Extensive branch and sales office network with geographical penetration across India



Robust, analytics driven processes for underwriting and collections





**Diversified** and granular portfolio



Access to diversified funding sources, positive ALM position



Scalable technology platform and digital processes



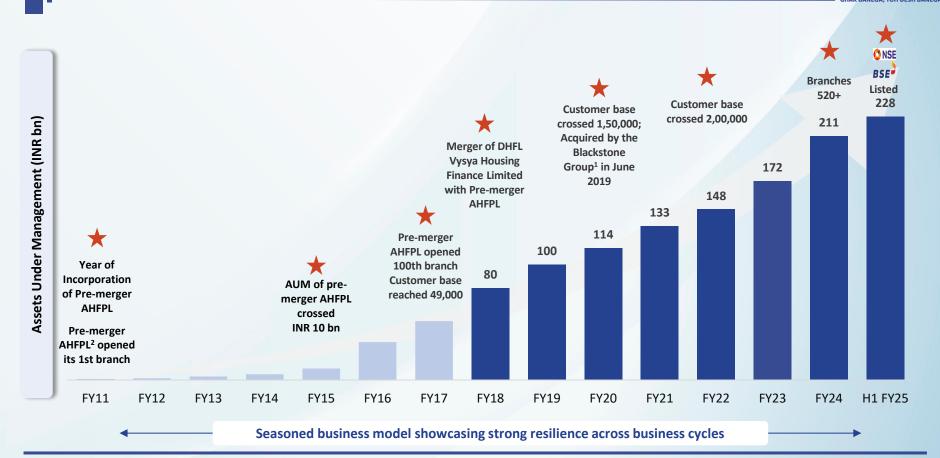
**Experienced, cycle-tested management team with strong corporate governance** 



Social objectives one of the core components of the business model

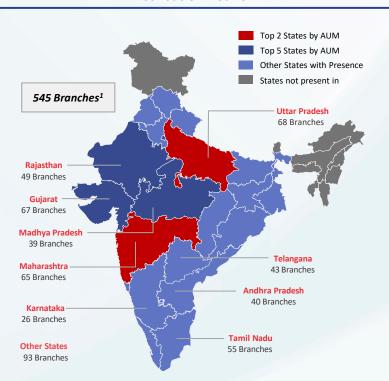
# **Key Milestones**



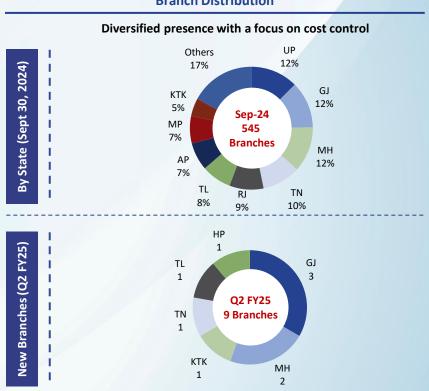




### **Distribution Network**



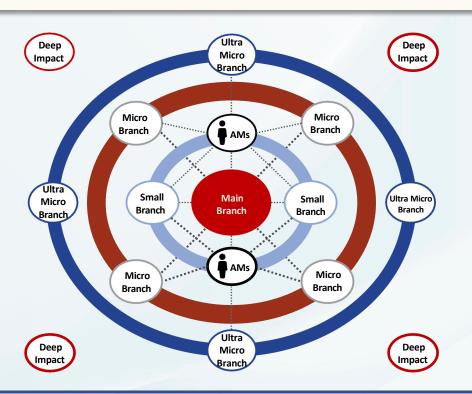
### **Branch Distribution**

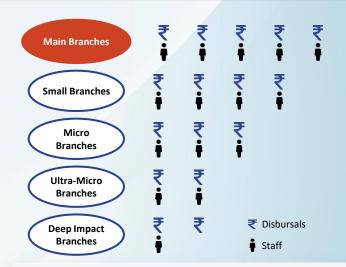


# **Distribution Strategy**



### Agile branch network with each location catered to by an appropriate branch size, helping keep opex in control





**Aadhar Mitra's** in non-allied industries (Vegetable vendors, Cement dealers, Saloon's etc.)

**Deep Impact** branches are being opened in remote locations with an aim to cater to the housing needs of customers in tier 4 and tier 5 towns in India

# **Comprehensive Credit Assessment Process**



### Skilled In-house technical team has assisted in creating this Robust Credit Assessment Framework

### **Credit Underwriting**



### Centralized processing at regions - Salaried Customers

- Regional processing units to process applications for salaried customers
- Ensures standardisation, cost optimization and better turn-around time



### Decentralized processing – other customers

- Branch led processing through credit managers
- On-ground verification of business and income
- Analysis of expected cash flow of customer's business

### **Technical Due Diligence**



### **Activities**

 Site visits, technical evaluation of properties and the periodical review of construction projects



### Assessment of property valuation

Done by in-house technical team of civil engineers



### Multiple opinions sought in specific cases

- Technical assessments through in-house engineers
- For properties above a certain threshold, additional valuation from independent third parties



### Post-disbursement sampling

- ~5% of the properties mortgaged in each quarter are re-valued to review the variance in valuation
- Cases of variance are examined for taking remedial actions

### **Legal Due Diligence**



### Loan documentation, builder due diligence, title checks

- Inhouse legal team and empaneled lawyers verify documents; ensure that the property is legally enforceable
- Reports prepared by empanelled lawyers reviewed by in-house legal team

### **Risk Containment Unit**



### File screening, field investigation, document verification

- RCU screens every loan application and supporting document
- Suspicious documents sampled and verified at source

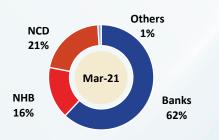
# **Diversified Funding Sources**



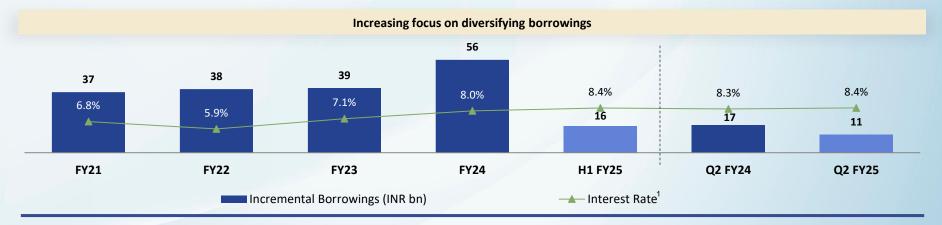
### **Distributed Funding Mix having Low Short-term Exposure**

### Increasing focus on diversifying borrowings

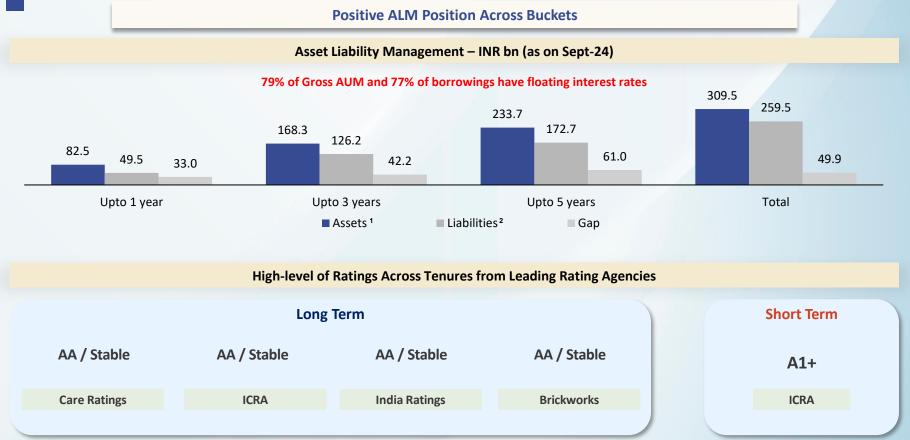
### Continue to increase share of NHB refinancing and rely on long term sources of borrowings











# **Agile Digital Infrastructure**



### Scalable Technology Platform Developed by TCS enabling smooth and agile Digital Processes



### **Lending and Securitization Platform**

# Digital Onboarding

- Digitizing loan life cycle management
- Capturing leads from multiple sources
- Customer onboarding
- Loan application processing

# Loan Origination

 Enabling credit team to underwrite applications through rule-based deviations and workflows based on customer profile

### Loan Servicing

- Disbursal and repayment schedule management
- NPA tracking
- Interfacing with agencies such as CIBIL, CERSAI, PMAY etc.

# **Collection Management**

- Enabling real time solution to allocate accounts to agents
- Handles payments and
- collections from agents

# Mobility Solutions

- Enables collection agents on field to capture customer payments electronically
- Developing a sales mobility app to assist field sales team in submitting customer leads

### **Customer Engagement**

- Website and mobile application acting as convenient platforms for customers
- Offers loan account tracking, payments, service requests etc.
- Developing social media channels (like WhatsApp)

### **Finance & Accounting**

- Enabling an enterprise wise integrated accounting solution
- Enabling capturing and generation of GST data to be filed in various GST returns

### Analytics

- Monitoring of loan portfolios
- Servicing & performance management of pool investments on a continuous basis

# **Technology** Architecture



















**Prospects** 

Aadhar Website / Portal

Customers

Customer Service-Mobile App

Aadhar Mitra

Lead Generation

**Channel Partner** 

Verification Portal

Vendors

Fintech Partner Systems

Sales Users

Sales On The Go- Mobile App

**Collections Users** 

Collections -Mobile App

Call Centre Users

CRM Service

### Middleware

Digital Onboardir Loan Originatior (LOS) Loan Servicing (LMS) Collections Management

General Ledger GST Suvidha

Securitizatio

CRM

Jashboan

Data Science

Compliance

Helpdesk

HRMS

Treasury

**Support Systems** 

**Documents Management** 

Operational Data Store for BI & Analytics

**Aadhar Neo Platform (SAAS)** 

Aadhar Private Cloud – DC DR Infrastructure Services

# **Extensive** Suite of Applications



Robust customer engagement and partner empowerment through mobility apps; Focus on consistently improving employee experience through virtual office

### Sales Mobility App



**Customer Service** 



All-in-one customer app

**Collections App** 



Live tracking of collections

**Employee Super App** 



Integrated HR app for all employee services

**Fintech Integrations** 

customers



































# **Business Transformation through Data Science**





**Improving Asset Quality** 

Enhancing the robustness of existing risk analytics for credit risk underwriting and collections



### **Increasing Operational Efficiencies**

Increasing operational efficiencies by integrating business processes with data science like branch opening, customer retention strategies



### **Amplifying Yields & Mitigating Outward BT**

Automating solutions for risk-based pricing to improve approval rates; emphasizing on customer retention through data-driven strategies



### **Credit Risk Underwriting**

- Application scorecards for credit underwriting
- Automatic rejection of non-creditworthy loan applicants



### **Collections Analysis**

 Identification of high-risk customer cohorts using the Red-Amber-Green ("RAG") segmentation model



### **Branch Opening**

- Branch opening strategy has undergone a transformation
- Driven by data science methodologies



### **Risk Based Pricing**

- RAG segmentation model integrates data science in credit underwriting
- Provides the basis for risk-based pricing
- Higher approval rates



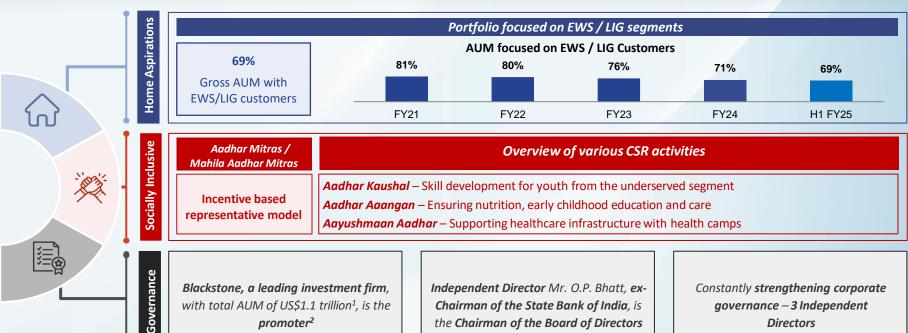
### **Customer Retention**

- Emphasize on customer retention through datadriven strategies
- Mitigate outward balance transfers and identify refinancing opportunities

# **Social Objectives** at the Core of the Business



### Aadhar has adopted and implemented a social objective across all aspects of the business



Blackstone, a leading investment firm, with total AUM of US\$1.1 trillion<sup>1</sup>, is the promoter<sup>2</sup>

Independent Director Mr. O.P. Bhatt, ex-Chairman of the State Bank of India, is the Chairman of the Board of Directors

Constantly **strengthening corporate** governance – 3 Independent **Directors** 

# **Highly Experienced Board of Directors**



## Highly experience board; Promoted by Blackstone<sup>1</sup>, one of the World's leading Global Investment Firm



### **O.P. Bhatt**, Non-Executive Chairman & Independent Director

- Former Chairman of State Bank of India
- Serves as a Director on the boards of HUL, Tata Motors, Greenko Energy Holdings Mauritius, etc.



### Rishi Anand, Managing Director and CEO

- 27 years of work experience across a diverse spectrum of functions and businesses in the financial services space
- Previously worked with Shelters, ICICI Bank, etc.



### Mukesh Mehta, Non Executive (Nominee) Director

- Serves as Senior MD, Blackstone Advisors India
- Serves on the board of International Gemmological Institute, R Systems International, PGP Glass etc.



### Sharmila A. Karve, Independent Director

- Previously associated with Price Water House Coopers as a Partner
- Serves on the boards of EPL, Syngene International, etc.



### **Deo Shankar Tripathi**, WTD<sup>2</sup> and Executive Vice Chairman

- Previously acted as MD & CEO of the Company
- Named in "101 Top Most Influential BFSI Leaders" by ET Now in 2020



### Amit Dixit, Non Executive (Nominee) Director

- Serves as Senior MD, Head of Asia, Blackstone Advisors India
- Serves on the board of several Blackstone portfolio companies



### Prateek Roongta, Non Executive (Nominee) Director

- Serves as MD. Blackstone Advisors India
- Serves on the board of ASK Investment Managers, International Gemmological Institute, Fino Payments Bank, etc.



### Dr. Punita Kumar Sinha, Independent Director

- Founder of Pacific Paradigm Advisors
- 30 years of experience in Investment Management, Financial Markets, Governance and Board experience in India and North America.

# **Seasoned Management Team**



### Experienced, cycle-tested and professional management team with strong corporate governance



### Rajesh Viswanathan, Chief Financial Officer

- Several years of experience in accounting, finance, strategy, planning, taxation, treasury, and investor relations
- Previously worked with Bajaj Finance, Bajaj Allianz Life Insurance, KPMG, etc.



### Anmol Gupta, Chief Treasury Officer

- Several years of experience in financial operations, preparing budgets, financial reports
- Previously worked with BHW Birla Home Finance and CIMMYT-India



### R. Anil Kumar Nair, Chief Business Officer - Business Development

- Master's in Business Administration from Sikkim Manipal University
- Previously worked with Onida, ICICI Bank and Aspire Home Finance Corporation<sup>1</sup>



### Anil Jain, Chief Credit & Operations Officer

- Nearly two decades of experience in the mortgage industry, specializing in both Prime lending and Affordable Housing sectors
- Previously worked with ICICI Bank (Housing Finance), Deutsche Postbank Home Finance Limited, IndiaHomes.com, and Muthoot Homefin India Limited



### Sreekanth V N, Chief Compliance Officer

- Several years of experience in handling all secretarial functions of the Company
- Previously worked with ICICI Bank, Firestone International, etc.



### Nirav Shah, Chief Risk Officer

- Several years of experience in implementing risk management systems across business units & maintaining a strong integrated risk management
- Previously worked with Tata Capital Housing Finance, etc.



### Haryyaksha Ghosh, Chief Data Officer

- Experienced in the sectors of data science and IT
- Previously worked with Infosys Technologies, Mindwave Solutions, Network 18 Media & Investments, etc.



### Madhur Bhatnagar, Chief Recovery & Collections Officer

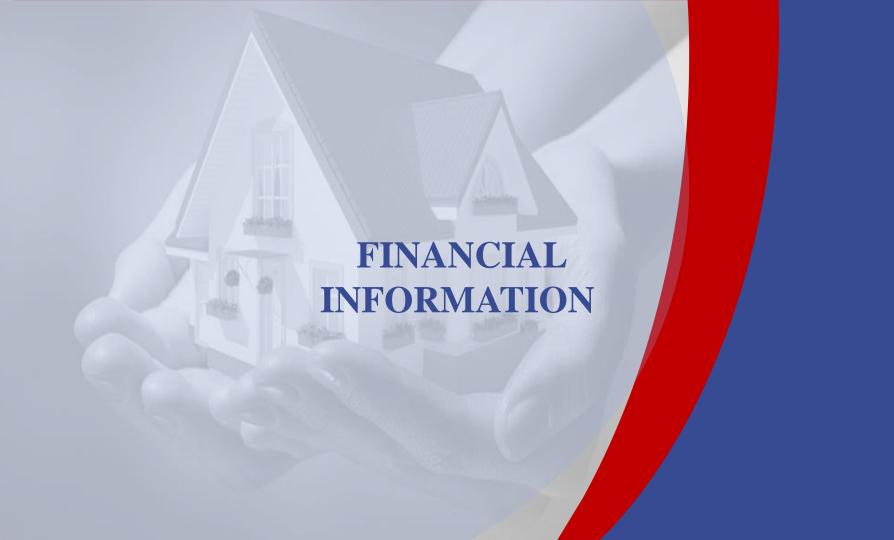
- Nearly 20 years of diverse experience in Sales, Credit, and Collection across various industries and products
- Previously worked with Magma Fincorp Ltd, Bajaj Auto Finance Ltd, Bharti Axa Life Insurance, Reliance Capital Ltd, and ICICI Bank Ltd.



### Harshada Pathak, Company Secretary and Compliance Officer

- 18 years of experience working in compliance and secretarial departments
- Previously worked with Volkswagen Finance, Mahindra & Mahindra Financial Services and Essar Investments

Note: 1. Now Motifal Oswal Home Finance Limited.



# **Consolidated Profit and Loss Statement**



Particulars (INR Mn)	Q2 FY25	Q2 FY24	YoY	Q1 FY25	QoQ	H1 FY25	H1 FY24	YoY
Interest on loans	6,430.8	5,307.2		6,032.8		12,463.6	10,265.8	/
Other Interest and Investment Income	351.4	332.3		367.0		718.4	757.9	
Non-Interest Income	434.0	391.5		412.4		846.4	723.2	
Net gain on DA	426.6	255.7		319.3		745.9	474.0	
Total Income	7,642.8	6,286.7	22%	7,131.5	7%	14,774.3	12,220.9	21%
Finance costs	2,851.8	2,386.2		2,770.1		5,621.9	4,739.7	
Net interest margin	4,791.0	3,900.5	23%	4,361.4	10%	9,152.4	7,481.2	22%
Operating Expenses	1,733.5	1,355.0		1,602.2		3,335.7	2,744.0	
Pre-Provision Operating Profit	3,057.5	2,545.5	20%	2,759.2	11%	5,816.7	4,737.2	23%
Credit Costs	133.2	15.3		186.8		320.0	333.0	
Profit Before Tax	2,924.3	2,530.2	16%	2,572.4	14%	5,496.7	4,404.2	25%
Tax Expenses	649.2	557.2		571.0		1,220.2	968.1	
Profit After Tax	2,275.1	1,973.0	15%	2,001.4	14%	4,276.5	3,436.1	24%
Total Comprehensive Income	2,275.1	1,982.0	15%	2,001.4	14%	4,276.5	3,433.7	25%
Earnings per equity share (Diluted)	5.2	4.9		4.7		9.9	8.5	

# **Consolidated Balance Sheet**



Particulars (INRmn)	September 30 <sup>th</sup> , 2024	March 31 <sup>st</sup> , 2024
Sources of Funds		
Share capital	4,298	3,948
Reserves and surplus	54,424	40,550
Borrowings	1,46,093	1,39,596
Trade payables & Other Liabilities	6,007	6,837
Total	2,10,823	1,90,931
Application of Funds		
Loan Assets	1,82,528	1,69,029
Investments and Cash & Cash Equivalent	23,427	17,354
Other Financial Assets and Trade Receivables	3,181	2,851
Other Assets	1,687	1,697
Total	2,10,823	1,90,931
Capital Adequacy Ratio (%)		
Tier I	45.9%	41.2%
Tier II	0.7%	1.1%



# **ECL Provisions**



Particulars (INR Mn)	Sept 30 <sup>th</sup> , 2024	March 31 <sup>st</sup> , 2024	Sept 30 <sup>th</sup> , 2023
Gross Stage 1	1,75,466	1,63,054	1,46,736
% portfolio in Stage 1	95.0%	95.3%	94.7%
ECL Provision Stage 1	559	538	528
ECL Provision % Stage 1	0.3%	0.3%	0.4%
Gross Stage 2	6,812	6,189	6,072
% portfolio in Stage 2	3.7%	3.6%	3.9%
ECL Provision Stage 2	807	772	764
ECL Provision % Stage 2	11.8%	12.5%	12.6%
Gross Stage 3 a (DPD <= 90)	24	17	40
% portfolio in Stage 3 a	0.0%	0.0%	0.0%
ECL Provision Stage 3 a	6	5	9
Gross Stage 3 b (DPD > 90)	2,476	1,852	2,076
% portfolio in Stage 3 b	1.3%	1.1%	1.3%
ECL Provision Stage 3 b	878	766	798
ECL Provision % Stage 3	35.4%	41.3%	38.1%
Gross Stage 1, 2 & 3	1,84,778	1,71,112	1,54,924
ECL Provision Stage 1, 2 & 3	2,250	2,081	2,099
Total ECL Provision %	1.2%	1.2%	1.4%

# INDUSTRY OVERVIEW

LOW INCOME HOUSING FINANCE

# **Indian Housing Finance Market**



- Housing finance to log a CAGR of 13-15% in the long term between FY23 and FY26
- India's mortgage penetration is lower than other economies

Europe 28

Malaysia

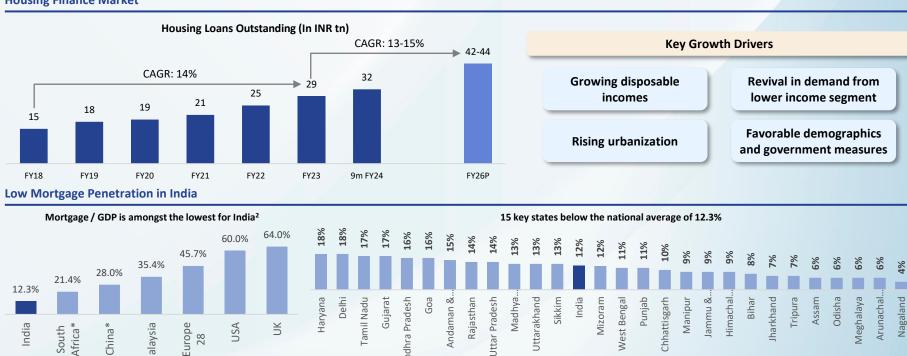
USA

 $\stackrel{\star}{>}$ 

### Housing Finance Market<sup>1</sup>

India

South



Source: CRISIL Report. Note: 1. P = Projected; 2. (\*) As of CY17, Indian mortgage to GDP is for Fiscal 2023 – 12.3%; Europe 28 includes the 28 European Union Member states as of December 2018; Source: HOFINET, European Mortgage Federation, National Housing Bank ("NHB"), CRISIL MI&A.

# **Low-Income Housing Finance**



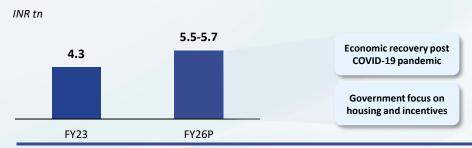
### Favourable Demand-Supply Dynamics

### Immense latent potential in the housing market, driven by significant shortage

### Under-penetration of HFCs Focused on LIH ...

### Market share of HFCs focused on low-income housing 20% 20% 20% 19% 19% 17% 15% FY18 FY19 **FY20** FY21 FY22 FY23 9M FY24 ...and Substantial Demand for Low Income Housing Loans...

# Rising demand as consumers increasingly work out of Tier 3/4 cities

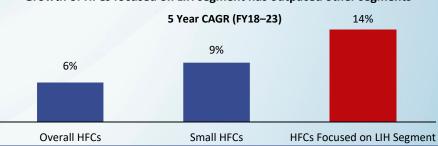


### ... Combined with Shortage of EWS & LIG Housing in India...



...and Substantial Demand for Low Income Housing Loans...

### Growth of HFCs focused on LIH segment has outpaced other segments







Terminology	Definition
ALM	Asset Liability Management
AM	Aadhar Mitra
ATS	Average Ticket Size
AUM	Assets Under Company's Management
CAGR	Compounded Annual Growth Rate
CPU	Central Processing Unit
CRWAR	Capital to Risk Weighted Assets Ratio
DPD	Days Past Due
ESG	Environmental, Social and Governance
EWS	Economically Weaker Sections
RCU	Risk Containment Unit
GNPA	Gross Non Performing Assets
GST	Goods and Services Tax
HFC	Housing Finance Company
LAP	Loan Against Property
LIG	Low Income Group

Terminology	Definition
LIH	Low Income Housing
LTV	Loan to Value
NBFC	Non-Banking Financial Company
NCD	Non-Convertible Debenture
NHB	National Housing Bank
NNPA	Net Non Performing Assets
NPA	Non Performing Assets
PAT	Profit After Tax
PMAY	Pradhan Mantri Awas Yojana
PSL	Priority Sector Lending
QIB	Qualified Institutional Buyers
RERA	Real Estate (Regulation and Development) Act
RoA	Return on Asset
RoE	Return on Equity
TAT	Turnaround Time
TCS	Tata Consultancy Services Limited





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